

Online Member Summer Special (VIC) Terms and Conditions

27 November 2023

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Terms and Conditions – Online Member Summer Special (VIC)

These terms and conditions apply to Energy Locals' Online Member Summer Special \$150 loyalty credit promotion (the "Promotion") and are to be read in conjunction with our Market Terms and Conditions available here.

The Promotion is available to new residential customers in Victoria who sign up for Energy Locals' Online Member Plan between 27 November 2023 and 16 January 2024 via the Energy Locals website (www.energylocals.com.au). For the purposes of these terms and conditions, 'new residential customers' refers to customers that have switched from their existing retailer to Energy Locals or choose Energy Locals as their retailer for their new residential premises (move in).

There is a limit of one \$150 loyalty credit claim per eligible account.

If you are eligible for the Promotion, the \$150 loyalty credit will be credited to your account in a single payment of \$150 six completed months after successful transfer or connection (move-in) to Energy Locals. The credit cannot be exchanged for cash, transferred to another account or refunded. Eligible customers that terminate their agreement with Energy Locals for the supply of electricity to their premises before their loyalty credit is applied to their account forfeit any the discount.

This promotion may be extended or finalised at the discretion of Energy Locals, regardless of the scheduled end date of 16 January 2024.

The Promotion and these terms and conditions are subject to change by Energy Locals at any time and without notice. Any changes to these terms and conditions will be updated on our website.



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