



# Online Member Spring Special (VIC): Terms and Conditions

18 September 2023

## Terms and Conditions: Online Member - Spring Special (VIC)

These terms and conditions apply to Energy Locals' Online Member - Spring Special (VIC) promotion (the "Promotion") and are to be read in conjunction with our Market Terms and Conditions available [here](#).

The Promotion is available to new residential customers in Victoria who sign up for Energy Locals' Online Member Plan between 18 September 2023 and 30 November 2023 via the Energy Locals [website](http://www.energylocals.com.au) ([www.energylocals.com.au](http://www.energylocals.com.au)). For the purposes of these terms and conditions, 'new residential customers' includes customers that have switched from their existing retailer to Energy Locals or choose Energy Locals as their retailer for their new residential premises (move in).

There is a limit of one \$100 sign up bonus per eligible account.

If you are eligible for the Promotion, the \$100 Sign up bonus will be applied as a credit to your account within 10 business days after successful transfer or connection (move in) to Energy Locals and will appear on your first bill. The sign up bonus cannot be exchanged for cash, transferred to another account or refunded. Eligible customers that terminate their agreement with Energy Locals for the supply of electricity to their premises prior to their account being transferred or connected (move in) forfeit the sign up bonus.

By signing up for the Online Member - Spring Special electricity plan with Energy Locals during the campaign period, you are eligible to participate in the Energy Locals Insights Program. The program offers you the opportunity to contribute to the improvement of our products and services.

Read Energy Locals Insights Program terms and conditions.

This promotion may be extended or finalised at the discretion of Energy Locals, regardless of the scheduled end date of 30 November 2023.

The Promotion and these terms and conditions are subject to change by Energy Locals at any time and without notice. Any changes to these terms and conditions will be updated on our website.



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